



CEO's Corner: Reflections from HR Tech 2025 on Transformation and Connection

What a great and energizing week at HR Tech 2025 in Las Vegas. Despite all the technical challenges, we had a fantastic time debating the future of work. This year's conference was a powerful reminder that HR technology is focused on transformation, culture, and creating meaningful connections between people and organizations going forward.

There was so much energy in the air with more than 400 exhibitors, immersive AI playgrounds, and thought-provoking keynotes, the event showcased just how quickly our industry is evolving. The theme of this year's conference "**Be the Change: Drive HR Transformation**" was more than a slogan; it was a call to action for leaders to embrace innovation while keeping people at the center of every decision.

Highlights from Our Week

- We were delighted to host our first co-sponsored dinner in partnership with The Devon Group. This exclusive, invitation-only gathering brought leaders from

across our community together for an evening of great food, signature cocktails, and conversations centered on innovation and the future of our industry.

- We delivered banners celebrating the vendors recognized by customers for their achievements from this year's Annual HR Systems Survey.
- Our team had the opportunity to spotlight emerging trends and highlight the market shifts we're experiencing firsthand in multiple sessions we delivered.

What Inspired

The Exhibit Hall is always amazing. For many years, I worked the booth. The amount of effort that went into planning for that, building and stocking the booth and preparing to invite customers into it was exhausting and exciting! And the tchotchkes – oh what fun! But beyond all that and beyond the tech that we were on tap to demo, there's a vibe.

This year's vibe was a little different. We talked about AI a lot, but it was in the background this year. There was more of a shared vision across the HR community. We heard stories of organizations using AI to move from transactional recruiting to transformative hiring, of leaders reimagining the employee experience through orchestration rather than automation, and of companies tackling challenges like pay equity, compliance, and workforce well-being.

It was an inspiring week that always creates and opens new doors to the future.

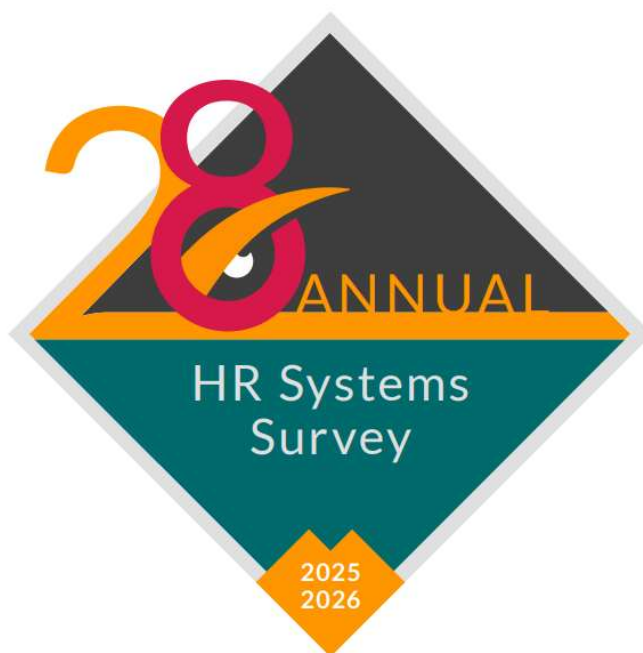
Looking Ahead

As we return from Las Vegas, our focus turns to that future. The conversations we had last week will shape the way we approach the coming months, whether that's deepening our partnerships, accelerating innovation, or preparing for the next wave of AI-driven transformation.

If this year was any indication, the pace of change will only accelerate. Thank you to everyone who joined us in Las Vegas whether at a dinner, one of our sessions, a briefing, or in the hallway. We can do a lot individually, but together is how we really shape the future of HR.

Stay tuned for the full report. And if you missed HR Tech this year, we will be delivering a deep dive webinar on October 30 so watch for dates and details coming soon! I hope to see you there!

Teri Zipper



**Sapient Insights Reveals Top HR Tech Solutions in 2025–2026
Voice of the Customer Rankings**

LAS VEGAS, Sept. 18, 2025 — Sapient Insights Group has announced the top-rated HR technology solutions in its 28th annual **HR Systems Survey**, based on feedback from over **10,000 HR professionals** across 4,670 organizations.

The **Voice of the Customer Rankings** highlight vendor satisfaction and user experience across **22 tech segments**, with results segmented by company size: **SMB, Mid-Market, and Enterprise**.

“AI is helping vendors streamline workflows and solve real-world business issues,” said **Stacey Harris**, Managing Partner and Chief Research Officer. “This year’s uptick in satisfaction scores reflects that trend.”

The full report, including detailed rankings and market insights, will be released in **October 31st, 2025**. Special segment reports for Payroll, HRMS, and Emerging Tech are [available now](#).

Fall Forward with Sapient Insights Group: **Events, Ideas & Where to Catch Us**

The leaves are turning and so are the pages of insight! This fall, Sapient Insights Group is hitting the road with fresh perspectives, bold conversations, and high-energy sessions. From keynote stages to client roundtables, we’re bringing the season’s sharpest thinking to every stop.



2025 Insurance Insight Conference

September 22–September 24

 **Susan Richards took the stage at the 2025 Insurance Insight Conference!**

She lead a powerful session on **Leading Change through the Era of AI: Chaos to Calm**, packed with real-world insights, practical takeaways, and her signature no-fluff approach. Whether attendees were looking to spark change, sharpen their strategy, or simply think differently about today’s biggest challenges, this was one session they wanted front-row seats for.

Dayforce Discover

Oct. 6-9, 2025 | Wynn Las Vegas

Headed to **Dayforce Discover in Las Vegas**? So is our own Stacey Harris—and trust us, you'll want to connect while you're there.

She's bringing fresh insights, data-backed trends, and plenty of candid perspectives to the HR conversation. Whether you're looking to geek out over survey results or just want to pick the brain of one of the sharpest minds in the biz, don't miss your chance.

💡 Haven't registered yet? There's still time to make it happen.

👉 [Click here to register](#) and we'll see you under the neon lights!



Join Cliff in the heart of the action as Oracle rolls out its newest innovations and next-gen tech at **Oracle CloudWorld 2025**—one of the most anticipated events of the year.

From game-changing updates to bold product reveals, this is where the future of cloud, data, and HR tech takes center stage. Don't miss your chance to connect with Cliff and get the inside scoop on what it all means for your organization.

🚩 Ready to dive in? [Make sure you're registered and come say hello!](#)

UKG Aspire

🎤 Stacey + Cliff + UKG Aspire = A Must-Attend Event 🎤

Get ready for **big ideas, bold conversations, and meaningful connections** at this year's **UKG Aspire!** Whether you're diving into innovative sessions, collaborating with peers, or just grabbing coffee between keynotes—make sure to connect with **Stacey Harris and Cliff Stevenson** while you're there.

They'll be on the ground sharing insights, swapping stories, and exploring what's next in the world of HR tech.

💡 Heading to Aspire? Let's connect!



Sapient Insights Takes the Stage at CFO FATE – November 13–14, NYC

We're proud to announce our official participation in the **Finance & Accounting Technology Expo (FATE)**, hosted by the CFO Leadership Council at the Javits Center in New York City this November!


🎤 What to Expect:

- **Exclusive Roundtables:** We're hosting four interactive sessions—the only HR-focused discussions on the agenda—designed to bridge the gap between finance and HR tech strategy.

- **Exhibit Presence:** Stop by our roundtables to connect with our team and explore how data-driven insights can transform your finance operations.
- **Special Content:** Attendees will receive a Sapient-authored white paper and access to a post-event podcast diving deeper into session topics.

💡 Whether you're a CFO, finance leader, or tech buyer, this is your chance to engage with the tools and trends shaping the future of work.

 [Learn more and register here](#)

 November 13–14, 2025 | Javits Center, NYC

Unlock the Insights That Power HR Decisions

Our **Annual HR Systems Survey Segment Reports** deliver the clarity you need—straight from the voice of thousands of leaders worldwide. Whether you're evaluating payroll, talent management, or analytics solutions, our **Segment Reports** provide focused, actionable insights to help you make confident, data-driven decisions.

[Explore Segment Reports Now](#) and take the guesswork out of HR technology planning.

Looking for the full picture? Mark your calendar the full 28th Annual HR Systems Survey Report will be available on October 31st.